SMU RFP for Campus Parking Services
Questions and Answers
Updated: April 16, 2024

Is Valet required?

Should Holidays be included into the bill rate or should they be a separate line item?

If there are additional officers needed, will 72 hours' notice be given and will those need to be at the rate of the regular officers? If there is over time, will

need to provide radios, phones, touring dev

How would SMU like to receive exceptions? Would SMU be willing to accept manuscript insurance policies to fulfill requirement if the manuscript policies maintain equivalence with ISO forms?

Besides the basic background screens and MVR's ran on each employee, are there any additional background checks required?